



ANNEXURE- C

Format of Complaints to be displayed by Depository participants on their websites.

A. Data for the Month ending – March 2026 – NSDL

S. No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7	8	9
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0



B. Trend of Monthly disposal of complaints for the Financial Year-

SN	Month	Carried forward from previous month	Received	Resolved *	Pending**
1	April 2025	0	0	0	0
2	May 2025	0	0	0	0
3	June 2025	0	1	1	0
4	July 2025	0	0	0	0
5	August 2025	0	0	0	0
6	September 2025	0	0	0	0
7	October 2025	0	0	0	0
8	November 2025	0	0	0	0
9	December 2025	0	0	0	0
10	January 2026	0	0	0	0
11	February 2026	0	0	0	0
12	March 2026	0	0	0	0
	Grand Total	0	1	1	0

* Inclusive of complaints of previous months resolved in the current month, if any.



** Should include total complaints pending as on last day of the month, if any.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

C. Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)-

S. No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2022-23	0	13	13	0
2	2023-24	0	6	6	0
3	2024-25	0	3	3	0
4	2025-26	0	1	1	0
	Grand Total	0	23	23	0



ANNEXURE- C

Format of Complaints to be displayed by Depository participants on their websites:

A. Data for the Month ending – March 2026 - CDSL

S. No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7	8	9
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0



B. Trend of Monthly disposal of complaints for the Financial Year-

SN	Month	Carried forward from previous month	Received	Resolved *	Pending**
1	April 2025	0	0	0	0
2	May 2025	0	0	0	0
3	June 2025	0	0	0	0
4	July 2025	0	0	0	0
5	August 2025	0	0	0	0
6	September 2025	0	0	0	0
7	October 2025	0	0	0	0
8	November 2025	0	0	0	0
9	December 2025	0	0	0	0
10	January 2026	0	0	0	0
11	February 2026	0	0	0	0
12	March 2026	0	0	0	0
	Grand Total	0	0	0	0

* Inclusive of complaints of previous months resolved in the current month, if any.

** Should include total complaints pending as on last day of the month, if any.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.



C. Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)-

S. No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
	Grand Total	0	0	0	0