

ANNEXURE- C

Format of Complaints to be displayed by Depository participants on their websites.

A. Data for the Month ending – September 2025 – NSDL

A.	Da	ata for the M	onth ending	 September 	er 2025 – NS	<u>DL</u>		
S.	Received	Carried	Received	Total	Resolved*	Pending at the end of the		Average
No	from	forward	during	Pending		month**		Resolution time^
		from	the					(In days)
		previous	month					
		month						
						Pending for	Pending for	
						less than 3	more than 3	
						months	months	
1	2	3	4	5	6	7	8	9
1	Directly	0	0	0	0	0	0	0
	from							
	Investors							
2	SEBI	0	0	0	0	0	0	0
	(SCORES)							
3	Depositories	0	0	0	0	0	0	0
4	Other	0	0	0	0	0	0	0
	Sources (if any)							
5	Grand Total	0	0	0	0	0	0	0

B. Trend of Monthly disposal of complaints for the Financial Year-

SN	Month	Carried forward from previous	Received	Resolved *	Pending**
		month			
1	April 2025	0	0	0	0
2	May 2025	0	0	0	0
3	June 2025	0	1	1	0
4	July 2025	0	0	0	0
5	August 2025	0	0	0	0
6	September 2025	0	0	0	0
7	October 2025				
8	November 2025				
9	December 2025				
10	January 2026				
11	February 2026				
12	March 2026				
	Grand Total	0	1	1	0

^{*} Inclusive of complaints of previous months resolved in the current month, if any.



C. Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)-

S.	Year	Carried forward	Received	Resolved	Pending at the
No		from previous year	during the year	during the year	end of the year
1	2022-23	0	13	13	0
2	2023-24	0	6	6	0
3	2024-25	0	3	3	0
4	2025-26	0	1	1	0
	Grand Total	0	23	23	0

ANNEXURE- C

Format of Complaints to be displayed by Depository participants on their websites:

A. Data for the Month ending – September 2025 - CDSL

S. No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7	8	9
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

^{**} Should include total complaints pending as on last day of the month, if any.

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.



B. Trend of Monthly disposal of complaints for the Financial Year-

SN	Month	Carried forward from previous	Received	Resolved	Pending**
		month			
1	April 2025	0	0	0	0
2	May 2025	0	0	0	0
3	June 2025	0	0	0	0
4	July 2025	0	0	0	0
5	August 2025	0	0	0	0
6	September 2025	0	0	0	0
7	October 2025				
8	November 2025				
9	December 2025				
10	January 2026				
11	February 2026				
12	March 2026				
	Grand Total	0	0	0	0

^{*} Inclusive of complaints of previous months resolved in the current month, if any.

C. Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)-

S.	Year	Carried forward		Resolved	Pending at the
No		from previous year	during the year	during the year	end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
	Grand Total	0	0	0	0

^{**} Should include total complaints pending as on last day of the month, if any.

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.